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January 18, 2010

Subject: Product Notification

Dear Valued Customer:

The following notification is applicable to all users of Delphi RoHS-compliant Order Confirmation System (aka OCS, OCB, OCD, and COD). The Product Notification is to inform you of the minimum software application version that must be maintained on your system to insure correct functionality.

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| Affected Part Number(s): | 9210-150-STD-R |
| Affected Serial Number(s): | All serial numbers beginning with the letter "R" (Ex: R912345) |
| Affected Application File(s): | OCSCE.EXE |
| Minimum OCSCE.EXE Version Number: | v6.80.210 |

Use of OCSCE.EXE files with revision levels below v6.80.210 may result in failure of the product which, while recoverable, will not be covered under warranty. Delphi does not recommend the routine or systemic updating of system-critical files as a normal part of the configuration update process, as the effects of these changes may result in undesirable behavior. System critical file updates should only be applied by only when absolutely necessary and only by users that are well versed in the expert use of Delphi's "Display Manager" software. Delphi further recommends backing up user configurations through the use of the Display Manager software prior to applying any software update.

For further information, consult the "Support/Product Notifications" tab located on Delphi's website at www.delphidisplay.com or call Delphi's Technical Support Helpdesk for further information at 949-574-4200, Option 1.