



## Product Memo

# Endura E-Net Motherboard Enhancement

**Memo #: 2017-001**

**Date: May 8, 2017**

**Products Affected: Endura E-Net Order Confirmation Systems**

## Overview

Delphi Display Systems' workhorse Endura E-Net order confirmation system is getting an upgrade. After over five years of steady production, the brain of our E-Net displays is being expanded. Our existing motherboard has reached the end of its regular production life, and new Endura E-Net systems will have a new motherboard. Greater memory and storage space, and a faster microprocessor, along with the same display, power supply and other hardware mean E-Net systems will continue to provide the time-tested reliability of Delphi's Order Confirmation Systems you know and trust.

## What's Different

A few changes are coming with this Endura E-Net upgrade.

- *Serial Command Line Utility – Limited Support*

If you use the Serial Command Line Utility to upgrade your Delphi Order Confirmation Systems, contact your Delphi Display Systems sales representative or call (800) 456-0060. A new Serial Command Line Utility is available for new Endura E-Net operations, but it has some limitations that need to be discussed.

- *Network Command Line Utilities - Updated*

If you access your Endura E-Net systems with a Network Command Line Utility (Delphi NCLU or OCSCfg) to change images or slideshows or to make other configuration changes, you will need to update to a new command-line utility. In almost every case, the new utility performs just as the existing utilities do, and it extends support of these features to the new E-Net systems as well as Delphi Display Systems' next-generation Endura 15X Order Confirmation Systems. For more information, see the Network Command Line Utility product memo 2017-002.

- *Point of Sale Interface Support*

Some changes in the electronic interfaces of the new motherboard also mean that the new Endura E-Net systems have a more limited initial set of supported Point-Of-Sale interfaces. A complete list is shown here. If your Point-Of-Sale system is not listed here, please contact your Delphi Display Systems sales representative or call us at (800) 456-0060 to request support.

### **New Endura E-Net Supported Interfaces:**

- 20/20 I.T. Solutions
- Aloha POS
- Compris Network Interface v6.0+
- Comtrex POS 2100
- Delphi Standard Interface
- Documentor 5000
- Exit 41
- Future POS
- InfoSpec
- McDonalds NewPOS
- McDonalds PC-POS III
- Micros 3700 3.2+ SP6, 4.0, 4.1
- Panasonic 7500/7700
- Panasonic P.O.W.E.R.
- PAR PixelPoint
- Posera Maitre'D
- Positive Solutions
- Progressive Iris
- Sicom 1700 Series, SL 18
- Speedline
- System 3 POS
- Wand WS Software
- XPient Network
- Xprotean -Q- Smart



## What's the Same

While some things are changing, most of the Endura E-Net OCS is staying the same.

All external physical dimensions, weight, and mounting locations of the new Endura E-Net systems are the same as existing Endura E-Net systems, and power consumption has reduced slightly.

- *Durable, Time-Tested Hardware*

Other than the motherboard, the rest of the hardware in the new Endura E-Net systems are the same as the existing Endura E-Net systems. The LCD with 70,000 hour MTTH backlight, the high-reliability power supply, the Environmental Control Unit, the dynamic brightness control and sleep features, are all the same as the existing Endura E-Net systems.

- *Same Price, and Industry Leading 5 Year Warranty*

The new Endura E-Net systems price is also the same, and the systems still ship with a 5 year standard warranty with Advanced Exchange service.

## When Will This Happen?

New Endura E-Net systems will begin shipping on **May 1, 2017** and will begin with **serial number RP520001**. Any Endura E-Net system with serial number that is numerically greater than RP520001 is a new Endura E-Net system.

Existing Endura E-Net systems will stop shipping on May 1, 2017. Due to the obsolescence of the existing motherboard, existing Endura E-Net systems will not be available for new delivery or repairs after May 1, 2017. If your organization utilizes any version of Network Command Line Utility, you should upgrade the utility as soon as possible to avoid any issues with either new or repaired E-Net system incompatibilities with the existing Command-Line Utilities.

## What do I need to do?

You do not need to do anything different in order to use the new Endura E-Net OCS systems for order confirmation.

If your organization utilizes any version of Network Command Line Utility, you should upgrade the utility as soon as possible to avoid any issues with either new or repaired E-Net system incompatibilities with the existing Command-Line Utilities.

If you have any questions about the new Endura E-Net systems, contact your Delphi Display Systems sales representative or call us directly at (800) 456-0060.