DELPHI® DISPLAY SYSTEMS

Insight Track®
Drive Thru Timing Solutions

Profit from superior real-time visibility into quick service restaurant drive-thru performance.

Delphi's Insight Track timing solution provide businesses with the unique ability to measure their operational efficiency by monitoring several speed of service metrics in the drive-thru. Insight Track provides real-time data for crew members and management to rely on by giving valuable and current insight into time-sensitive processes, empowering drive-thru team members to address small problems before they become big ones.

✔ **Measures Event Averages and % Goal Achieved**

✔ **Multiple Realtime Metrics Dashboards Available**

✔ **SCORE™ Enterprise Performance Ranking Capability***

✔ **Supports single lane, dual lane and Y-lane drive thru configurations**

✔ **Focus-On Feature**

✔ **Cloud Based Reporting***

✔ **PCI Compliant Architecture**

* Requires enterprise subscription service

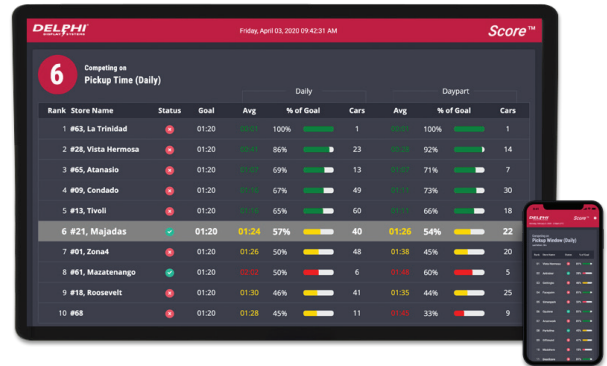# A Timing System for Every Application

Insight Track is available as a stand-alone timer system for franchise owners that exclusively want to improve productivity and profits or as a cloud-based, enterprise level drive-thru timing system, ideal for larger franchise owners looking to achieve enterprise-wide visibility into key performance metrics.

Collect comprehensive reports providing summary totals for each display period, as well as summaries by daypart, store hours, shifts, and more.

Multiple graphical dashboards are available to show performance metrics including goals, average times, historical performance, and total cars served.

The Focus feature highlights which operation needs the most attention in real time to improve performance. Using impactful indicators and graphs, crew members can quickly see real-time comparisons of "actual results" to "target goals."

Insight Track helps the drive thru effectively measure, motivate, and reward crew members and managers, based on improvements in "performance results" which can be realized by simply increasing staff awareness of bottlenecks in service workflow.

The Score feature encourages competition across multiple stores comparing drive-thru speed-of-service performance metrics.

Create SCORE groups of stores that can compete on any combination of speed of service metrics. Competitions can be held by the hour, by Daypart or for the day.

View the SCORE dashboard on any web enabled device including smart phones and tablets. The mobile dashboard view provides a scrollable real time list of stores in the competition. Detailed information for each store can be viewed by simply tapping on the store in the list.

Contact Us

telephone 714.825.3400

website delphidisplay.com

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